### Get Smart!

## Smart Connected Support<sup>™</sup> 📚 thingworx<sup>®</sup>



### PERFORMANCE ADVISOR FOR CREO

### After successfully connecting to the Performance Advsior and Proactive Services, you will start to receive Automated Support Recommendations.

An easy-to-use online dashboard provides insight into important performance and usage metrics.

#### Key benefits to you include:

- · Receive Support Recommendations for increased system stability
- · Learn about potential issues before they happen so you can avoid them
- Better manage your entire environment
- Ensure full utilization of capability and functionality to improve product design
- · Increase productivity to meet project deadlines and improve time to market
- Optimize IT Resources to change from "firefighting" to business process improvement
- · Compare system configuration and information against peers

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10 Days	[ 05-10-2016 TO 05-20	-2016]					7	My Data 📕 Switch Data	雄 Add Gadg
VERVIEW		@ X	USERS PER PTC CREO DATECODES LAST 10 DAYS	© ×	SESSIONS LAST 10 DAYS	ØΧ	UNEXPECTED EXITS	RECOMMENDATIONS @ X	
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The Performance Advisor for Creo leverages the ThingWorx IoT platform to give you unprecedented visibility into your Creo-related hardware and software environment.

#### Value to Customers

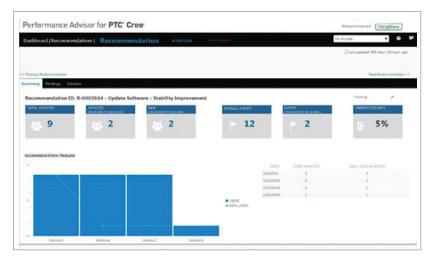
- Efficient use of resources
- Save time
- Lower administration
- Higher productivity

Support Recommendation can be viewed directly on the Performance Advisor Dashboard where a clear Impact Assessment will be provided along with the specific Corrective Action to be taken:

Where you find them:

AST 10 DAYS			
ID	Recommendation	Impact	Complexity
R-0002237	Update Software - Stability Improvement		Easy
R-0002243	Update Software - Stability Improvement	a.	Easy
R-0002240	Update Software - Stability Improvement	a.	Easy
R-0002242	Update Software - Stability Improvement	a.	Easy
R-0002239	Update Software - Stability Improvement	a.	Easy

#### Analyze Impact:



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Performance Advisor for Creo is a great tool for identifying and compiling the data that management needs to **make decisions about software upgrades** and new maintenance releases."

Roger Crill, CAD Administrator, Manitowoc Cranes

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