Get Smart!

Smart Connected Support™

thingworx®
powered

PERFORMANCE ADVISOR FOR CREO

After successfully connecting to the Performance Advsior and Proactive Services, you will start to receive Automated Support Recommendations.
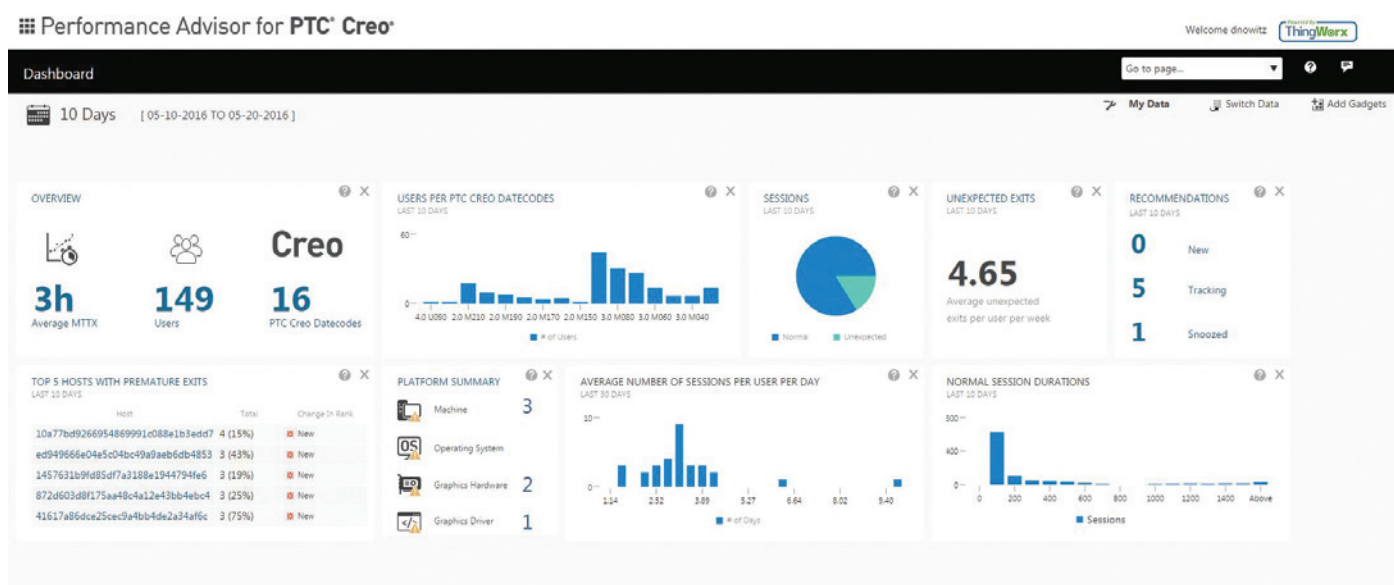
An easy-to-use online dashboard provides insight into important performance and usage metrics.

Key benefits to you include:

- Receive Support Recommendations for increased system stability

- Learn about potential issues before they happen so you can avoid them

- Better manage your entire environment

- Ensure full utilization of capability and functionality to improve product design

- Increase productivity to meet project deadlines and improve time to market

- Optimize IT Resources to change from "firefighting" to business process improvement

- Compare system configuration and information against peers

Value to Customers

- Efficient use of resources
- Save time
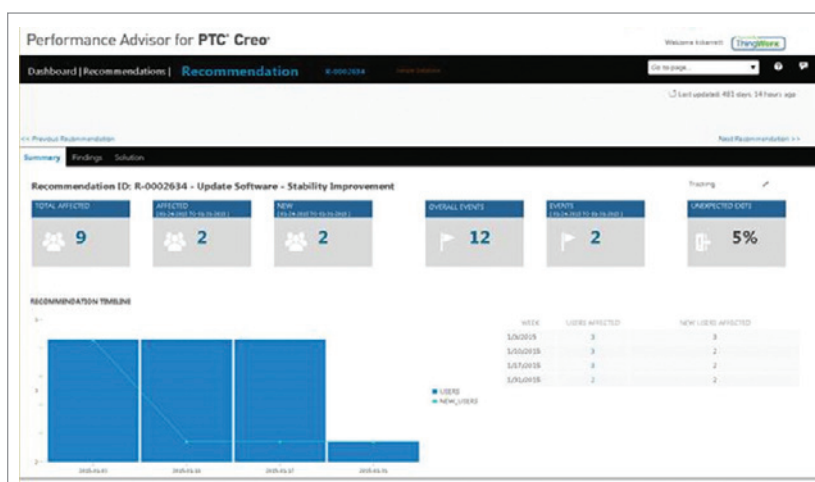- Lower administration
- Higher productivity

The Performance Advisor for Creo leverages the ThingWorx IoT platform to give you unprecedented visibility into your Creo-related hardware and software environment.

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ptc.com

Support Recommendation can be viewed directly on the Performance Advisor Dashboard where a clear Impact Assessment will be provided along with the specific Corrective Action to be taken:

Where you find them:

Analyze Impact:

Performance Advisor for Creo is a great tool for identifying and compiling the data that management needs to **make decisions about software upgrades** and new maintenance releases."

Roger Crill, CAD Administrator, Manitowoc Cranes